

Who will be providing my anesthesia?

The Seaford Endoscopy Center is pleased to provide the highest quality of anesthesia care for your endoscopic procedure. Our anesthesia team, Delaware Coastal Anesthesia, is directed by a Board Certified Anesthesiologist who will oversee the medical direction of your anesthesia care. The Center is providing anesthesia services in order to optimize your safety and comfort during your procedure, and to enable your quick recovery and discharge home. Your anesthetic, in our fully equipped facility, will be specifically tailored to your individual needs.

Statement of Non-Discrimination

Seaford Endoscopy Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you.

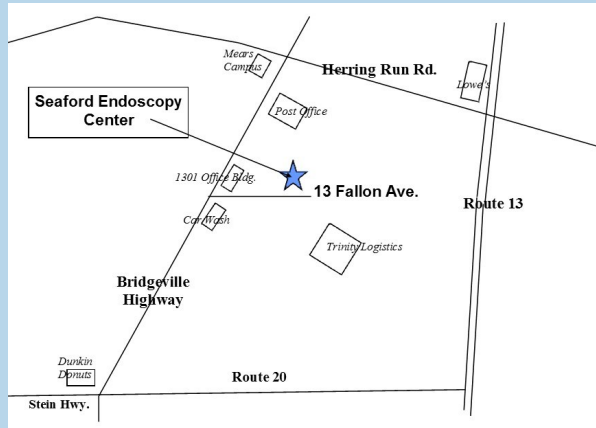
Seaford Endoscopy Center cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

Seaford Endoscopy Center konfòm ak lwa sou dwa sivil Federal ki aplikab yo e li pa fè diskriminasyon sou baz ras, koulè, peyi orijin, laj, enfimite oswa sèks.

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou.

WHERE IS THE SEAFORD ENDOSCOPY CENTER LOCATED?



From Route 13:

Turn west onto Herring Run Road by the Seaford Lowe's. Proceed through the first traffic light to the next traffic light at the intersection of Herring Run Road and Bridgeville Highway. Make a left at this intersection onto Bridgeville Highway. Make a left on Fallon Avenue by the carwash. The Center will be on your left.

From Route 20/Stein Highway:

Proceed to the intersection of Route 20/Stein Highway and Bridgeville Highway by the Dunkin Donuts. Turn north toward Bridgeville, on Bridgeville Highway. Turn right onto Fallon Avenue by the carwash. The Center will be on your left.

The Seaford Endoscopy Center is an independent outpatient facility that is owned by Dr. Bradley P. Mackler .

The Center is fully accredited by the Accreditation Association for Ambulatory Health Care (AAAHC) and Medicare.

Seaford Endoscopy Center



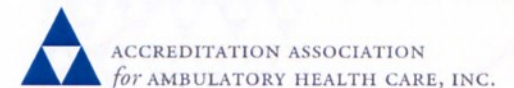
Our mission is to provide quality care and exceptional patient experience in a convenient and comfortable outpatient setting.

13 Fallon Avenue
Seaford, Delaware 19973

Phone: 302-629-7177

Fax: 302-629-7677

www.seafordendo.com



WHAT CAN I EXPECT AT THE SEAFORD ENDOSCOPY CENTER?

Our Mission:

The goal of the physicians and staff of the Seaford Endoscopy Center is to provide technologically advanced gastrointestinal endoscopic care to every patient in an environment that is safe, cost-effective, convenient, comfortable and relaxing for patients and their families.

You can expect to receive personalized care before, during, and after your procedure from our experienced staff of professional registered nurses, advanced gastrointestinal technicians, and secretarial staff. Our Patient Portal will allow you to access your medical record and communicate with your physician and our staff from anywhere you have internet access.

If at any time you have a question or concern about your care, please bring it to the attention of one of our staff members. We also encourage you to give us feedback about your experience at the Center by completing and returning a patient satisfaction survey.

Services Provided:

Services provided at the Center include elective diagnostic and therapeutic endoscopic procedures such as,

- Colon Cancer Screening
- Direct Access Endoscopy
- Colonoscopy
- Upper Endoscopy
- Esophageal Dilation

WHAT OTHER INFORMATION DO I NEED TO KNOW?

Registration:

Please arrange for a family member or friend to accompany you to the Center. Because you will receive anesthesia for your procedure, you will not be allowed to drive home. Your procedure will not be done if you do not have a responsible adult with you to sign your discharge papers and drive you home. Please follow the medication instructions you were given and do not eat, drink, smoke, chew gum or eat candy the morning of your procedure. Wear comfortable clothing and little or no jewelry. You may be asked to remove body piercings. Please arrive promptly for your appointment at the time instructed. During registration, you will need to present your insurance cards and photo identification and take care of any payments due. Please leave other valuables home. Plan to be at the Center for 2 to 2-1/2 hours.

Our Privacy Notice, Patient Rights, and policy on Advance Directives are available on our website and during registration. If you have an Advance Directive you may bring in a copy for your record.

Fees and Billing:

The fee for service of the Seaford Endoscopy Center includes the use of the facility and its equipment, nursing care, supplies and similar items. As a courtesy to our patients, we will bill your insurance company. You, however, retain responsibility for the amount due. If after a reasonable amount of time, we have not received payment from your insurance company, we will bill you for services provided. Please contact your

insurance company to determine if you have a facility co-pay or deductible. If you do, payment will be due the day of your procedure. All balances are due within 60 days. For other billing concerns, please call our Billing Office at 302-629-2536 between the hours of 9:00 am and 5:00 pm Monday thru Thursday.

Your insurance will be billed separately for the professional fees of the physician performing your procedure and the anesthesiologist. Questions related to your anesthesia bill can be directed to their billing office at 855-709-4535.

Polyps and biopsy specimens are sent to a specialized laboratory for diagnostic testing. The lab will bill your insurance company separately from other charges. Questions about your pathology bill should be directed to the laboratory.

Cancellation Policy:

It is the policy of the Seaford Endoscopy Center to charge a fee of \$100 for appointments that are not kept. This fee is billed directly to you and is not reimbursable by your insurance company. To avoid this fee, please notify your doctor or the Center at least 24 hours before the scheduled procedure if you find it necessary to cancel.

Questions?

If you have further questions concerning your scheduled procedure, please contact the Seaford Endoscopy Center at (302) 629-7177 or Dr. Mackler at (302) 629-2229. After hours call (302) 629-6611 to speak to the doctor on call.